

Festival-specific FAQs

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Beautiful Days

Are you taking campaigners and stewards to Beautiful Days?

No, we are only taking stewards to Beautiful Days.

When do I need to be on site?

We need you to be on site from 19th – 23rd August 2010.

What kind of festival is Beautiful Days?

For more information go to <http://www.beautifuldays.org>

What is the latest date I can cancel for Beautiful Days without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

All children need a ticket for Beautiful Days. See website for ticket prices per age group. Age 17 and over are full price adult tickets
Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

We will not be providing transport to Beautiful Days

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

The nearest train station is Feniton, but there are no buses running between there and the Festival, before Beautiful Days opens to the public. We are told the festival site is walkable from the train station. Car passes are requested in advance of the festival, and we cannot order additional car passes after 19th July 2010. After this date, any late requests we receive will depend on other people changing their travel plans.

What kind of stewarding role jobs might I have be doing at Beautiful Days?

Oxfam will be staffing the arena, campsites, the children's area, tented venues and some gates at this festival. On the Monday we will also be dealing with the egress from the car parks.

Is there a waiting list for Beautiful Days with Oxfam?

If all the places for Beautiful Days have filled up, you can add your name to the waiting list and we will contact you if places become available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated the last shift for Beautiful Days, when will it end?

As we are staffing the campsites and helping with the egress from the car parks at Beautiful Days, our last shift will finish on Monday 23rd August at 15.00. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish at the latest by 23.00 on Sunday.

What is Beautiful Days Arrival shift?

We will need a small team to help with set up and registration, and they will need to start their shift at 07.00 on 19th August 2010. These people can either arrive before 06.30 on Thursday 19th or on the Wednesday night in order to be ready for the next morning.

How do I apply for the early an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, you will be parking your vehicle in the crew camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park. Please be aware that there is limited crew camping space at this festival. Car, Campervan and Caravan passes are requested in advance of the festival, and we cannot order additional car passes or campervan passes after 19th July 2010. After this date, any late requests we receive will depend on other people changing their travel plans.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Beautiful Days, we make an arrangement with the Festival crew caterer. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the

specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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Bestival

Are you taking campaigners and stewards to Bestival?

Yes, we are taking both campaigners and stewards to Bestival.

When do I need to be on site?

We will need you to be on site from 8th – 13th September 2010

What kind of festival is Bestival?

For more information go to <http://www.bestival.co.uk/>

What is the latest date I can cancel for Bestival without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children of 12 and under go free to Bestival. Children of ages 13 – 16 pay a reduced price – see website for exact prices. Age 17 and above must have a full adult ticket.

Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

In 2010, we will not be making ferry bookings for our stewards. As in 2009, we will be looking to get some discounted rates from Red Funnel, who run ferries between Southampton and East Cowes. The discount only applies to foot passengers, but can be used to travel on the car ferries and the high-speed jet-link.

In 2009, a single foot passenger with the Oxfam discount was £7.50. There is parking available at the ferry port on the mainland. This text will be updated with the 2010 rates and promotional codes once they have been finalised. Please be aware that in 2008 and 2009, arrangements were not finalised until August, although we are aiming to have agreed our plans with the ferry company much earlier this year.

Car ferries were more expensive and you will need to book a car or campervan separately from this promotional deal. It is advisable to book vehicles early to ensure you get your preferred return journey.

We do not automatically run a shuttle bus service to the Festival site from ferry ports due to poor take-up in previous years. If you would be interested in

catching an Oxfam shuttle bus to Bestival, please specify this on the application form, and we will contact you later if we have had enough interest to justify running a bus service. There is a local bus service that runs from the East Cowes ferry port and stops near the main entrance to Robin Hill Country Park.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at Bestival?

Staffing entry gates, campsites, wristband checks, stages and the arena.

Is there a waiting list for Bestival with Oxfam?

If all the places for Bestival have filled up, you can add your name to the waiting list and we will contact you if we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift for Bestival, when will it end?

As we will be staffing the campsites and bus station, we need to stay till all the campers have gone, so the last shift will finish at 4pm on Monday 13th September. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Bestival Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive to start shift at 12.45 on Wednesday 8th September 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, you will be parking your vehicle in the crew camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Bestival, you will use your meal tickets with the Oxfam provided caterer, who will be in our crew camping field. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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The Big Chill

This is a new festival for Oxfam in 2010, so we can only include the basic information at this stage, and over the next few months we will add more details. If you apply for a stewarding place at this festival, please keep checking here for new information.

Are you taking campaigners and stewards to The Big Chill?

Yes, we will be taking stewards and campaigners.

When do I need to be onsite?

We will need you to be onsite from 5th – 8th August 2010.

What kind of festival is The Big Chill?

For more information about the festival go to: <http://www.bigchill.net/festival>

What is the latest date I can cancel for The Big Chill without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child – do I have to buy a ticket?

Ticket prices and conditions are not due to be made available until late March so tbc.

How can I get to the festival?

By Car:

The park is located between Malvern and Ledbury within easy reach of the M50 (west of the M5 north of Cheltenham), approximately one hour's drive from Birmingham and Bristol, and around two and half hours from central London on a clear traffic day.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

By Train or coach :

The closest train station to The Big Chill is Ledbury, which is about 3 km away from the festival. However, for returning home after the festival, there will be shuttle buses from Great Malvern, so you may prefer to buy a return ticket to that station. From London Paddington either direct to Great Malvern or with

one or two changes takes around 2 and half hours. There will be no shuttle buses running from the station on Wednesday, but there are public ones provided by the festival on Sunday/ Monday which you could catch back to the station from the festival.

Coaches also travel twice daily from London Victoria to Great Malvern and take 4-5 hours. For travel enquiries go to www.nationalexpress.com

What kind of stewarding role might I have at The Big Chill?

We will be primarily engaged in ticket and wristband checking, in staffing accessible viewing platforms and in venue fire stewarding.

Is there a waiting list for The Big Chill with Oxfam?

When any festival is full, you can add your name to our waiting list and we will contact you if places come available and we are reopening applications for this festival. For details of how to do this, please see: [link to section 3 of main FAQs](#). Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at The Big Chill, when will it end?

As we are not responsible for the campsites, the majority of our shifts will end by 2am on Monday morning. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the “I am not available to steward on Monday” box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is The Big Chill arrival shift?

This will be a very small shift to register the arrival of our stewards. The arrival time for this will be in time to start work on Wednesday 4th August at 12.30 – so either arriving on Tuesday evening or early Wednesday morning.

How do I apply for an Arrival shift?

If you are interested in an Arrival Shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

TBC

Will we be fed by Oxfam caterers or caterers provided by the festival?

TBC

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Camp Bestival

Are you taking campaigners and stewards to Camp Bestival?

We are taking both Campaigners and Stewards to Camp Bestival.

When do I need to be on site?

We will need you to be on site from 28th July – 2nd August 2010

What kind of festival is Camp Bestival?

For more information go to <http://www.campbestival.co.uk/>

What is the latest date I can cancel for Camp Bestival without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children 10 and under go free but you must obtain a ticket. Children aged 11 to 17 need to buy Child Weekend Tickets. Student discount tickets are available to full time students. (Child ticket holders must be accompanied by a Ticket holding parent or guardian over the age of 21.) NB: Camp Bestival have changed the age ranges associated with each ticket for 2010. Please visit the website and read the ticket info very carefully before applying if you want to bring your children. A child is eligible for each type of child ticket according to their age on 30/07/2010. Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

The nearest train station is Wool. The approximate price of a taxi from Wool station to the festival last year was around £10-£15. If you want to look into car sharing, or taxi sharing from the train station, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at Camp Bestival?

At Camp Bestival, we cover everything from the entrance gates, campsite patrols, music tents, to backstage gates.

Is there a waiting list for Camp Bestival with Oxfam?

If all the places for Camp Bestival have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at Camp Bestival, when will it end?

As we are staffing the campsites, our last shift will finish at 4pm on Monday 2nd August.

If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Camp Bestival Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive to start shifts on 28th July 2009.

How do I apply for the an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Camp Bestival. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

Depending on the site layout at Camp Bestival in 2010, and the difficulty of getting vehicles through the site to the Oxfam campsite, you may have to site your campervan / caravan in the crew campervan / caravan area, however this will be fairly close to the Oxfam crew camping area.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Camp Bestival, you will use your meal tickets with a caterer provided by the festival, who will be close to our crew camping field. Please be aware that in

2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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Creamfields

Are you taking campaigners and stewards to Creamfields?

We are only taking stewards to Creamfields.

When do I need to be on site?

We will need you to be on site from 27th – 30th August 2010

What kind of festival is Creamfields?

It's based around mainstream electronic dance music. For more information go to <http://www.creamfields.com/>

What is the latest date I can cancel for Creamfields without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Creamfields is an over 18 event. People under the age of 18 are not permitted onto the festival site.

How can I get to the festival?

Located just half an hour from the cities of Liverpool and Manchester, in the heart of the idyllic Cheshire countryside, Creamfields is easily accessible. Be it by bus, train, plane or car.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at Creamfields?

Everything from arena gates to campsites and watch towers.

Is there a waiting list for Creamfields with Oxfam?

If all the places for Creamfields have filled up, you can add your name to the waiting list and we will contact you if places become available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift for Creamfields, when will it end?

As we will be staffing the campsites and exit gates, we need to stay till all the campers have gone, so the last shift will finish at 16:00pm on Monday 30th September.

If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Creamfields Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive on site on the evening of Thursday 26th August ready to start your first shift at 10am on Friday 27th August 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Creamfields. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew camping area is full, you may be asked to site your campervan or caravan in the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

I have vertigo, do I have to climb up a fire tower?

No. If you are happy to be allocated to staff a fire tower, please tick the box on the application form. If it is not ticked, we will assume that you don't want to steward here and allocate you a role somewhere else.

Do Oxfam take their own catering company to Creamfields?

No. In 2010 we will be using the main onsite staff café near our crew camp, instead of the arena food stalls that we used in 2009. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking

any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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Download

This is a new festival for Oxfam in 2010, so we can only include the basic information at this stage, and over the next few months we will add more details. If you apply for a stewarding place at this festival, please keep checking here for new information.

Are you taking campaigners and stewards to DOWNLOAD?

No just stewards.

When do I need to be on site?

We will need you to be on site from 10th to 14th June.

What kind of festival is DOWNLOAD?

For more information go to www.downloadfestival.co.uk

What is the latest date I can cancel for DOWNLOAD without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children aged 12 and under are eligible for a concessionary ticket, details of which can be found on the DOWNLOAD website:

www.downloadfestival.co.uk.

Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

Download festival is at Donington Park, Castle Donington, Leicestershire. This can be accessed by the M1 by car. Other transport routes will be updated here shortly.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at DOWNLOAD?

At DOWNLOAD, so far we have been asked to provide stewards for the wristband exchanges, information points and accessible viewing platforms.

Is there a waiting list for DOWNLOAD with Oxfam?

If all the places for Download have filled up, you can add your name to the waiting list and we will contact you if we are re-opening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at DOWNLOAD, when will it end?

We are waiting to confirm our timings with Live Nation, however, if you know you need to leave the festival on Sunday for commitments on Monday morning, please tick the “I am not available to steward on Monday” box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the DOWNLOAD Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive to start their shifts by 11.00 on Thursday 10th June.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

To be confirmed

Will we be fed by Oxfam caterers or caterers provided by the festival?

To be confirmed

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Glade

Are you taking campaigners and stewards to the Glade?

No, we are only taking stewards to the Glade

When do I need to be on site?

We need you to be on site from 14th – 19th July 2010

What kind of festival is the Glade?

The location for the festival is always beautiful, there is a wide range of music, there is an excellent atmosphere, and everyone is really friendly. Their website is <http://www.gladefestival.com>

What is the latest date I can cancel for the Glade without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children of 12 and under are admitted free. 13 -17 year olds are not allowed. 18 year olds can purchase adult tickets. We must comply with these conditions.

Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

I've heard that the Glade moved sites last year, where is the new site?

The Glade festival changed location in 2009. The new festival site is a 45 minute drive from the old site. We will post the location closer to the time (when the Festival Organisers allow us, Glade is usually advertised as being held in a "secret location").

How can I get to the festival?

The new festival site has very good local transport options, so we will not be providing a free shuttle bus service to the site.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at the Glade?

At the Glade, we cover everything from the entrance gates, campsite patrols, fire towers, music tents, to backstage gates.

Is there a waiting list for the Glade with Oxfam?

If all the places for the Glade have filled up, you can add your name to the waiting list and we will contact you if places become available and we are re-opening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at the Glade, when will it end?

As we are staffing the campsites, our last shift will finish at 5pm on Monday. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Glade Arrival shift?

We will need a small team of 12 people to help with set up and registration, and they will need to arrive to start their shift at 10 am on the 15 July 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

I have vertigo; do I have to climb up a fire tower?

No. If you are happy to be allocated to staff a fire tower, please tick the box on the application form. If it is not ticked, we will assume that you don't want to steward here and allocate you a role somewhere else

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Glade, you will be fed by Oxfam caterers. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Glade. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew camping area is full, you may be asked to site your campervan or caravan in the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

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Glastonbury

Are you taking campaigners and stewards to Glastonbury?

Yes, we are taking both campaigners and stewards to Glastonbury.

When do I need to be on site?

We will need you to be on site from 22nd – 28th June 2010

What kind of festival is Glastonbury?

Everything and anything goes at Glastonbury festival. For more info go to:
www.glastonburyfestivals.co.uk

What is the latest date I can cancel for Glastonbury without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

You must pre-register your children over the age of 12 on the Glastonbury festival website www.glastonburyfestivals.co.uk and then purchase a ticket yourself. If you have difficulty buying a ticket, there is some provision for crew needing to buy tickets for their children. So if you have any problems with this after the tickets have gone on sale, please contact the stewards office on 0117 9166479.

Oxfam Festivals' children's policy also applies (see general FAQs). Please include that you want to bring a child on your application form.

How can I get to the festival?

If you are coming by car: we will need to know on the application form, in order to send you a car pass. You will not get within five miles of the festival without one! If you suddenly decide to come by car, please let us know as soon as possible, car passes are requested in advance of the festival, and but we cannot order additional car passes or campervan passes after 21st May 2010. After this date, any late requests we receive will depend on other people changing their travel plans.

If you are getting dropped off by friends or family, you will still need a car pass to get to our camping area, so please request one when you apply, or contact the festivals team.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

Tuesday arrival: in 2010, Glastonbury festival is planning to open the car parks to the public on Tuesday evening. As we don't know how much impact this will have on traffic approaching the festival site on Tuesday, we have taken the decision to split our registration day over two days. We will, therefore, be encouraging our volunteers to come to the festival site on Monday 21st June. You will not start your shifts any earlier, but we will be running briefings and training sessions throughout Monday and Tuesday. Buses: we will be running buses for stewards on Monday 21st and Tuesday 22nd June from Bristol Temple Meads train station to the site, and back on the evening of Sunday 28th and the morning of Monday 29th June. You can book a space on these on your application form. If you need to change your bus plans, please email stewards@oxfam.org.uk. For alterations on buses back after the festival, please sort this onsite. Please note, Oxfam only provide buses to site on Monday and Tuesday, so if you have been offered the Glastonbury Pre-Festival Shifts, you will need to make your own travel arrangements.

What kind of stewarding role might I have at Glastonbury?

At Glastonbury festival, we are one group amongst many steward providers and our responsibility lies mainly with the pedestrian and vehicle entrance/exit gates. We check tickets and direct festival goers. We also staff some internal areas redirecting members of the public away from restricted areas. You will be briefed when you arrive at the site as to your own specific duties. You will be required to complete three shifts over the five days of the festival. Each shift is eight hours and 15 minutes long. Shifts start early on Wednesday morning and finish on Monday morning. There are very specific shift patterns for Glastonbury, and you will generally be allocated one morning, one afternoon and one night shift.

Can I be a steward in the Dance tent?

No, I'm afraid not. There are many other groups of stewards who will be recruiting volunteers for Glastonbury festival, so if you want to volunteer in a specific area of the festival, please contact Glastonbury through their website.

Is there a waiting list for Glastonbury with Oxfam?

Once the positions for Glastonbury are filled, you can put yourself on the waiting list. If places become available, we will contact people directly to let them know that applications will be reopening for the festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at Glastonbury, when will it end?

15.00 on Monday post festival

If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the

application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What are the Glastonbury Pre-Festival Shifts early shift?

The Glastonbury Pre-Festival Shifts are for stewards only and run from the Sunday to Wednesday before the festival. To be a Pre-Festival steward, you need to be able to arrive on site on Saturday 19th June 2010.

The Pre-Festival Shifts oversee getting the traders and workers on to site. You will still be allocated three shifts, and this year we are aiming to assign each steward one morning, one afternoon and one night shift.

There are 380 places on the Glastonbury Pre-Festival Shifts, which will include a cross-over shift between pre-festival and show-days to assist with continuity.

How do I apply for Glastonbury Pre-Festival Shifts?

If you want to be considered for the Glastonbury Pre-Festival Shifts you should tick this on your application form

As we changed this significantly in 2009, because the number of stewards needed increased from 150 to 420, how to allocate these shifts is still being finalised for 2010 and the information will be added soon.

You will need to apply for a stewarding place (on the standard shifts) at Glastonbury through the online application form. We do not allocate the Glastonbury Pre-Festival Shifts until after all the Glastonbury applications are full and we will be in contact about a month or so after that if we are able to offer you a place on the Glastonbury Pre-Festival Shifts.

If I am allocated the Glastonbury Pre-Festival Shifts early shift, can I go back to work during the week and come back to the festival later?

If you are allocated the Pre-Festival Shifts, the last shift you might do will finish at 3pm on Wednesday. At this point you are not required to stay on site, but can leave and come back whenever you want, as long as you keep your wristband on. If you lose your wristband whilst you are off site, there is nothing we can do to get you back in. You may also need a different car-parking permit, so please discuss this with the stewarding office once we have offered you a place on the Pre-Festival Shifts.

Will there be a Monday shift on Yellow bus station in 2010?

No. But in 2010, we will be allocating up to 10 more stewards to assist with getting Oxfam stewards onto the Monday buses to leave site.

How much money do we raise from stewarding at Glastonbury festival?

Last year Michael Eavis donated a massive £600,000 to Oxfam.

Where will we be camping at Glastonbury?

To be confirmed.

Do we have to use disposable tent pegs at Glastonbury?

The disposable tent pegs used in 2008, whilst great in theory, did not prove to be very practical, so will not be used in 2010.

Glastonbury pre-festival letters: I've just moved house – does it matter?

There will be a time delay between us printing the letters and packing them with all the specific information that needs to go into them, and you actually receiving the letter. If you tell us that you have changed address once we have started compiling the letters, it will still go to your old address. Because we send out so much important information with the Glastonbury pre festival letter, it is not possible to send you another letter, so you will need to collect it from your old address.

If you cancel your Glastonbury place after this letter has been sent, we will need you to return it to us.

Glastonbury pre-festival letters: What if I won't be at the address I've given you before the festival?

You will need your letter in order to get to the festival site, so arrange for someone to forward it to you.

Oxfam places for Glastonbury festival have all filled up. Are there any other volunteer roles I can do at Glastonbury?

Glastonbury recruit large numbers of volunteer litter pickers, and also stewards for other areas. It would be best to look at their website for details of how to apply, and availability.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, you will be parking your vehicle in the Oxfam camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park. Please be aware that we have limited space for large numbers of stewards, and vans may be parked too close together to put up an awning.

At Glastonbury, a campervan/live-in vehicle must be a vehicle that has been adapted for living-in i.e. has a bed, cooker, storage space. It cannot be an empty transit van, or a car with a large boot.

Please be aware that vehicle passes are requested in advance of the festival, and we cannot order additional campervan passes after 21st May 2010. After this date, any late requests we receive will depend on other people changing their travel plans.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Glastonbury, you will use your meal tickets with the Oxfam provided caterer, who will be in our crew camping field. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food. Glastonbury will be catered for by NUTS, who will be providing a meat unit as well as their vegetarian kitchen.

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Latitude

Are you taking campaigners and stewards to Latitude?

Yes, we are taking both campaigners and stewards to Latitude.

When do I need to be on site?

We will need you to be on site from 14th – 19th July 2010

What kind of festival is Latitude?

Please look at the Latitude website to get a full experience of painted sheep, woodland pixies etc. <http://www.latitudefestival.co.uk/home>

What is the latest date I can cancel for Latitude without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Latitude's child policy is that children of 12 and under are admitted free, and there is a specific family camping area for parents with children of 12 and under.

Oxfam Festivals' children's policy also applies (see general FAQs). Please include that you want to bring a child on your application form.

How can I get to the festival?

We have previously run transport for stewards to Latitude and have found this service to be very underused, so this year we won't be running any special transport.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

The nearest train station is Halesworth. Local taxi firms are quoting around £10 for a single journey to the festival site. You may well be able to find fellow stewards on the forum (see above) with whom you could share a taxi ride.

What kind of stewarding role might I have at Latitude?

At Latitude we staff the arena venues, tented venues campsite gates and wristband exchanges. There are also the Pixies in the Woods!

Is there a waiting list for Latitude with Oxfam?

If all the places for Latitude have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at Latitude, when will it end?

We have limited duties on the Monday morning, and for most stewards who are on duty on Monday, their shift will finish on Monday 19th July at 10am. However, in 2009 the stewards on the showers were needed on duty until after 2pm on Monday so you should be prepared to stay until then. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Latitude Arrival shift?

We will need a small number of people (less than 10) to help us set up and register on 14th July.

How do I apply for the an Arrival shift?

If you are interested in on the an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Latitude. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew camping area is full, you may be asked to site your campervan or caravan in the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Latitude, you will use your meal tickets with a caterer provided by the festival, who will be close to our crew camping field. Please be aware that in

2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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Leeds

Are you taking campaigners and stewards to Leeds?

We are taking both Campaigners and Stewards to Leeds.

When do I need to be on site?

25th - 30th August 2010

What kind of festival is Leeds?

For more information go to www.leedsfestival.co.uk

What is the latest date I can cancel for Leeds without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

As the average age of the Leeds festival-goer is 18, there is no child ticket for this festival. If you want to bring a child under 12, please include this fact on your application form. Oxfam Festivals' child policy also applies (see general FAQs).

How can I get to the festival?

Oxfam does not provide a bus service for this festival.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

There are regular public bus services to and from Leeds Railway Station, Leeds Bus Station and York Railway Station straight into site.

What kind of jobs stewarding role might I have be doing at Leeds?

At Leeds we staff the entrance gates, the arena entrance, wristband exchange, the arena, tented venues, and disabled platforms.

Is there a waiting list for Leeds with Oxfam? If all the places for Leeds have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival.

Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift for Leeds, when will it end?

As we are staffing the Silent Disco, our last shift will finish at 9am on Monday. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Leeds Arrival shift?

We will need a small team of six stewards to help with set up and registration, and they will need to arrive to start their shift at 10am on Tuesday 24th August 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

Do Oxfam take their own catering company to Leeds?

No. In 2010 we will be using the main onsite staff café near our crew camp. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Leeds. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew camping area is full, you may be asked to site your campervan or caravan in the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

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Reading

Are you taking campaigners and stewards to Reading?

We will only be taking stewards to Reading in 2010.

When do I need to be on site?

We will need you to be on site from 25th – 30th August 2010

What kind of festival is Reading?

For more information go to www.readingfestival.co.uk

What is the latest date I can cancel for Reading without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

As the average age of the Reading festival-goer is 18, there is no child ticket for this festival. If you want to bring a child under 12, please include this fact on your application form. Oxfam Festivals' child policy also applies (see general FAQs).

How can I get to the festival?

Oxfam does not provide a bus service for this festival.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>.

The festival site is walking distance from the train and coach station. The nearest train station is Reading West.

Due to the environmental impact, and the distance from the car park and the crew camping area, we prefer people to travel to Reading by public transport or by getting dropped off. However if you are coming by car please read the following information: You need to let us know on your application form if you intend to arrive by car. At Reading, Oxfam stewards will be parking in the white public car park. Car passes will not be sent to you in the post, but will be given out to you at the entrance to the car park by an Oxfam steward.

Please note we will have no spare passes available so we need to know on the application form if you intend to come by car, so we can order you a car pass. If you suddenly decide to come by car, after you have applied, please

let us know as soon as possible, as car passes are requested in advance of the festival, and we cannot order additional car passes after 16th August 2010. After this date, any late requests we receive will depend on other people changing their travel plans. Please also keep us up to date with any changes to your vehicle registration, or if your plans change and you no longer require a car pass.

What kind of stewarding role might I have at Reading?

At Reading we staff the entrance gates, wristband exchanges, the arena, tented venues, and disabled platforms amongst other places.

Is there a waiting list for Reading with Oxfam?

If all the places for Reading have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift for Reading, when will it end?

The last stewarding shift finishes at 8am on Monday 30th August. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Reading Arrival shift?

At Reading, we will need a team to help with set up and registration, and to staff some of the early entrance gates across the festival. They will need to arrive to start their shifts on the morning of 25th August 2009.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area at Reading. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew

camping area is full, you may be asked to site your campervan or caravan in the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

Please note we cannot order additional vehicle passes after 16th August 2010. After this date, any late requests we receive will depend on other people changing their travel plans.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Reading, you will use your meal tickets with a caterer provided by the festival, who will be close to our crew camping field. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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RockNess

Are you taking campaigners and stewards to RockNess?

The Festivals Team are only taking stewards to RockNess.

When do I need to be on site?

10th – 14th June 2010

What kind of festival is Rockness?

For more information go to <http://www.rockness.co.uk/>

What is the latest date I can cancel for RockNess without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

There is no children's ticket, but there is currently no information as to what age child you can take. Still to be confirmed by the festival. Oxfam Festivals' children's policy also applies (see general FAQs). Please include that you want to bring a child on your application form.

How can I get to the festival?

As in 2009, we're planning to run coaches to RockNess from London to RockNess via Leeds and from Bristol to RockNess via Birmingham on Thursday 10th June. The coaches will do their first pick up between 7am and 8am, and the second pick up between 11am and 12 midday. These exact times will be finalised later.

The return journey will be on Monday 14th June, leaving site between 10am and 11am. It is hard to predict the traffic and therefore the return journey time, but you will not arrive in London or Bristol until at least 11pm. We expect them to drop off at Leeds or Birmingham after 7pm, at the earliest. We cannot be specific with the arrival times for the return journey, so please take this into account if you are arranging connecting journeys, as delays may happen.

The cost for the return journey is £20.00 per person and this will be deducted from your stewarding deposit. If you're interested in this travel option, please tick the appropriate box during your RockNess application and we will contact you in due course to confirm your place on the coach.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at RockNess?

At RockNess, we will cover everything from the entrance gates, campsite patrols, music tents, to backstage gates.

Is there a waiting list for RockNess with Oxfam?

If all the places for RockNess have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at RockNess, when will it end?

As we are staffing the campsites, our last shift will finish at 3pm on Monday. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the RockNess Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive on site in the evening of Wednesday 9th June 2010 to start their shifts at 10am on 10th June 2010.

How do I apply for an Arrival shift? If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

I have vertigo, do I have to climb up a fire tower?

No. If you are happy to be allocated to staff a fire tower, please tick the box on the application form. If it is not ticked, we will assume that you don't want to steward here and allocate you a role somewhere else.)

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, we will try to accommodate you within the Oxfam crew camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

As we have limited space available, if a large number of stewards request to bring a campervan or caravan, once the available space in the Oxfam crew camping area is full, you may be asked to site your campervan or caravan in

the public campervan / caravan area. This will be done on a first-come first-served basis in the order that you arrive onsite with your vehicle.

Do Oxfam take their own catering company to RockNess?

No. In 2010 we will be using the main onsite staff café near our crew camp, instead of the arena food stalls that we used in 2009. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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Shambala

Are you taking campaigners and stewards to Shambala?

We are only taking Stewards to Shambala

When do I need to be on site?

25th – 30th August 2010

What kind of festival is Shambala?

For more information go to <http://www.shambalafestival.org/>

What is the latest date I can cancel for Shambala without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Yes but the exact details are still to be confirmed by the festival. Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

Oxfam does not provide a bus service for this festival. The nearest train stations are Northampton or Market Harborough and there are public buses on the A508 road between these 2 towns, which will drop off very close to the festival site. If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role might I have at Shambala?

Oxfam will just be responsible for the campsites at Shambala in 2010.

Is there a waiting list for Shambala with Oxfam?

If all the places for Shambala have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift for Shambala, when will it end?

As we will be staffing the campsites, we need to stay till all the campers have gone, so the last shift will finish at 4pm on Monday 30th August.

If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Shambala Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive to start shift at 13.00 on Wednesday 25th August 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, you will be parking your vehicle in the crew camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

Will we be fed by Oxfam caterers or caterers provided by the festival?

Please note: catering arrangements for stewards at Shambala are different from other festivals.

At Shambala, you will be given meal tickets for the Festival crew caterer. These are date and time specific, and you will be given the opportunity to select a breakfast, lunch and evening meal to fit around your shifts.

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Summer Sundae

Are you taking campaigners and stewards to Summer Sundae?

No, we are only taking stewards to Summer Sundae.

When do I need to be on site?

We need you to be on site from 11th – 16th August 2010

What kind of festival is Summer Sundae?

For more information go to <http://www.summersundaefestival.co.uk/>

What is the latest date I can cancel for Summer Sundae without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children under five are admitted free if accompanied by an adult. Please see the Summer Sundae website for the ticket prices for over fives. Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

Summer Sundae is at De Montfort Hall, in the centre of Leicester, and easily accessible by public transport.

There are a number of car parks around the area if you choose to drive. Parking arrangements are still being finalised with the festival, but we don't envisage stewards having to pay for car parking.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role jobs might I have be doing at Summer Sundae?

At Summer Sundae, we cover everything from the entrance gates, campsite patrols, fire towers, music tents, backstage gate, wristbanding, to ticket checking.

Is there a waiting list for Summer Sundae with Oxfam?

If all the places for Summer Sundae have filled up, you can add your name to the waiting list and we will contact you if places come available and we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at Summer Sundae, when will it end?

As we will be staffing the campsites, we need to stay till all the campers have gone, so the last shift will finish at 5pm on Monday. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the Summer Sundae Arrival shift?

We will need a small team (less than five) to help with set up and registration, and they will need to arrive to start their shift on the 11th August 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

I have vertigo. Do I have to climb up a fire tower?

No. If you are happy to steward a fire tower, please tick the box on the application form. If it is not ticked, we will assume that you don't want to be positioned here and allocate you a role somewhere else.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan/caravan, you will be parking your vehicle in the public campervan/caravan area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Summer Sundae, you will be given Oxfam meal tickets for the Festival crew caterer.

Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the

specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

Please note: The meal tickets at Summer Sundae are not time specific but the caterers do not operate 24 hours. If you finish your shift late at night or start shift early in the morning, you cannot rely on the crew caterer being open. There may be some late night stalls onsite for you to buy food. Otherwise, please bring enough food to be prepared for this. Leicester's shops are very close to the festival, so you may also be able to buy food supplies once you have arrived.

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WOMAD

Are you taking campaigners and stewards to WOMAD?

Yes, we are taking both campaigners and stewards to WOMAD.

When do I need to be on site?

21st – 26th July 2010

What kind of festival is WOMAD?

For more information go to <http://www.womad.com>

What is the latest date I can cancel for WOMAD without losing my deposit?

View all festival cancellation dates on stage 4 of the online application form. If you have applied for a festival, the cancellation date will also be in your confirmation email from Oxfam.

I want to bring my child - do I have to buy a ticket?

Children of 12 and under are admitted free if accompanied by an adult. Over 12's will need to have a full festival ticket.

Oxfam Festivals' child policy also applies (see general FAQs), so please include the fact that you want to bring a child on your application form.

How can I get to the festival?

We will be running a shuttle bus from Kemble Station to the WOMAD site on Wednesday 21st July, times to be confirmed

If you can't make these buses, the nearest train station is Kemble, and last year it cost £8 to get from Kemble to WOMAD during the show days by taxi.

If you want to look into car sharing, go to our forum: <http://www.oxfam-stewards.org.uk/forum>

What kind of stewarding role jobs might I have at WOMAD?

At WOMAD, we cover everything from the entrance gates, campsite patrols, fire towers, music tents, to backstage gates.

Is there a waiting list for WOMAD with Oxfam?

If all the places for Womad have filled up, you can add your name to the waiting list and we will contact you if we are reopening applications for this festival. Please note that when adding your name to the waiting list, that you will not be sent a confirmation email.

If I am allocated on the last shift at WOMAD, when will it end?

As we will be staffing the campsites, we need to stay till all the campers have gone, so the last shift will finish at 15.00 on Monday. If you need to leave the festival on Sunday for commitments on Monday morning, please tick the "I am not available to steward on Monday" box on the application form, in which case, your last shift will finish no later than 23.00 on Sunday.

What is the WOMAD Arrival shift?

We will need a small team to help with set up and registration, and they will need to arrive to start their shifts by 11.00 on 21st July 2010.

How do I apply for an Arrival shift?

If you are interested in an Arrival shift, please tick the box on the application form and we will contact you directly a couple of weeks before the festival if you are selected. You should only tick this option on your application form if you can be flexible with your arrival time and travel to the festival.

I have vertigo, do I have to climb up a fire tower?

No. If you are happy to be allocated to staff a fire tower, please tick the box on the application form. If it is not ticked, we will assume that you don't want to steward here and allocate you a role somewhere else.

If I arrange to bring my campervan / caravan, where will I be camping?

If you tick in your application to say you want to bring a campervan, you will be parking your vehicle in the staff camping area. If you are bringing a caravan, you will need to site your caravan, and then move your car off to the staff car park.

Will we be fed by Oxfam caterers or caterers provided by the festival?

At Womad, you will use your meal tickets with the Oxfam provided caterer, who will be in our crew camping field. Please be aware that in 2010, you will be allocated with festival specific meal tickets, and the caterer will be contracted to accept meal tickets for the specified festival before taking any unused meal tickets from previous festivals in 2010, to make sure they do not run out of food.

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